



A comprehensive approach to diabetes care management

Diabetes is on the rise, and it's hitting workforces hard. The chronic condition has led to **\$413B¹ in direct and indirect costs**. Employers are feeling the impact through higher premiums, more sick days, and drops in productivity. No industry is immune, making diabetes a growing challenge that affects business performance as much as employee health.



10.3% diabetes
rate among
transportation workers²



42.4% obesity
level among
American adults³



35.3% rate of returning
to the UC/ER for individuals
with glucose >200 mg/dl⁴



8-10% of employees
have diabetes⁵



Diabetes costs are
30% of total healthcare
costs⁶



\$32.4B in reduced
productivity due to disease
related disability



LivingConnected changes diabetes care and improves performance

LivingConnected delivers proven impact across **workers' comp, employee benefits, and DOT programs** by transforming how chronic conditions are managed. As a human lead, digitally supported care management platform, it combines predictive analytics with education, monitoring, and integrated supplies to keep employees healthier, safer, and more productive.

Customized coaching, education, and management

Human-led virtual engagement and tailored coaching by certified educators with multi-platform delivery to drive clinical outcomes including a **1.2% drop in A1c** after 6 months⁷

Predictive analytics

AI powered predictive models anticipate risk with **85% accuracy**⁸ and keep patients on device therapy through personalized interventions

Medical device and supplies

Reliable delivery of glucose monitoring and other medical devices with onboarding support receiving **88% participant satisfaction**⁹

Program Highlights

Care Management Benefits

- 95% ER redirect rate¹⁰
- Lower ER visits, hospitalizations, and pharmacy waste = reduced spend

Workers Compensation

- 20-day shorter claim durations
- \$3K-\$6K annual cost avoidance per claimant
- 7-day reduction in absenteeism
- Compliant health tracking via blood glucose logs

DOT Compliance

- Supports employers and drivers under new DOT diabetes regulations (Feb 2024)
- Ensures required documentation (A1c, glucose logs, assessment forms)
- Reduces medical holds for clearance and supports compliance
- Compliant health tracking via blood glucose logs

Why CCS & LivingConnected

Partnering with CCS and LivingConnected gives employers a smarter way to keep their workforce healthier and protect their bottom lines.

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1. Economic Costs of Diabetes in the U.S. in 2022 2. Gallup - Sharecare Well-being Index, Jan 2-Dec 30, 2016; Results based on 90K+ interviews with US workers
3. <https://www.niddk.nih.gov/health-information/health-statistics/overweight-obesity> 4. Optum impact of comorbidities; cites 30+ studies and literature reviews as evidence 5. <https://wellbeingindex.sharecare.com/diabetes-us-economic-well-being-impact/> 6. <https://www.diabetes.org/resources/statistics/cost-diabetes>
7. One year data on file june 2023-march 2024 pump and GCM engagements 8. Based on the predictive power of the model in a 90-day ordering cycle. 9. CCS CSAT Q4 10. <https://pubmed.ncbi.nlm.nih.gov/38619722/>